

# INTERNET, VOICE AND TV SOLUTIONS FOR HEALTHCARE PROVIDERS

With advanced and reliable Internet, Voice and TV services, **Comcast Business** has the innovative solutions your practice needs to thrive in today's competitive environment.

Streamline your office operations. Send and receive X-ray and MRI files quickly and easily with download speeds up to 100Mbps and uploads up to 10Mbps. Communicate with patients and colleagues with ease. And be prepared for new and improved medical Internet applications with the advanced solutions Comcast Business has to offer.

Plus, make your patients more comfortable in your waiting room with entertaining TV programming options.

Comcast Business – three great services providing the best value for your practice – for today's needs and tomorrow's promise.



**COMCAST BUSINESS 100/10  
INTERNET, VOICE AND TV  
FOR HEALTHCARE PROVIDERS**

## INTERNET

Downloads up to 100Mbps, uploads up to 10Mbps available.

Choose from different speed options to meet your needs.

Share electronic health records with other offices, insurance companies, hospitals and labs faster than ever.

Static IP addresses are available.

Hosted Microsoft® Exchange:

- Microsoft Outlook - Share and synchronize e-mail, calendar, contacts and tasks
- Microsoft SharePoint - Centrally store important files; collaboration and document sharing; up to 10GB storage and back up
- Mobile Access - Communicate from anywhere you have Internet access, including all your mobile devices

Web Hosting service including a custom domain name, website, and site-builder tool to keep your patients informed.

Norton™ Internet Security Online - Advanced Internet and antivirus protection, ranked #1 in overall protection and remediation.

IP Gateway - On-site firewall protection installed and managed by Comcast and supports multiple computers and VPN connectors.

## VOICE

Unlimited local and nationwide long distance calling including calls to Canada, Puerto Rico and other U.S. territories.

Popular calling features like Hunt Group, Call Forwarding, Call Waiting, Call Transfer, Caller ID, Business Directory Listing, and more.

Call Forward Not Reachable feature included to help ensure business voice continuity during power outages or other natural disasters.

Online access to voicemail.

Online access to monthly billing statements, call details and bill payment.

Toll-free services available.

Flexible Trunk-PRI services available ranging from 6-channels to a full PRI of 23 channels, scalable in single channel increments.

Business VoiceEdge™ offers a complete managed voice solution and ensures your voice communications system has the latest upgrades and technology.

## TV

Basic TV package offers broadcast, public access and educational channels to keep patients entertained and employees informed.

TV upgrade packages available - packages include information, entertainment, family and sports channels such as CNBC, Food Network, Disney XD, GOLF Channel, The Weather Channel and more.

Sports Pack available with certain levels of service - includes Fox College Sports, NFL Network, NBA TV, NHL Network, MLB Network, ESPN Classic and NFL RedZone (where available).

HD programming available - delivering crisp, clear picture and sound for the best viewing experience possible.

## OUR COMCAST BUSINESS PROMISE

30 Day Money Back Guarantee

Support Everywhere: Phone, Web, Onsite

24x7 Dedicated Business Support

**COMCAST  
BUSINESS**

# ADDITIONAL BUSINESS SERVICES

## UPWARE™ MARKETPLACE

*The place to go for best-in-class, cloud-based business solutions and services.*

- A collection of business grade cloud solutions
- Flexible and scalable solutions tailored to growing businesses
- Selected and reviewed by Comcast Business
- Easy access and management via a single sign-on
- Single call support
- Simple billing, consolidated on credit card

## SIGNATURE SUPPORT

*An advanced tech support solution tailored for small business.*

- 24/7/365 availability that keeps your business moving
- Comprehensive support to solve the simplest of questions to the most complex tech issues
- Proactive solutions that resolve issues before they become problems